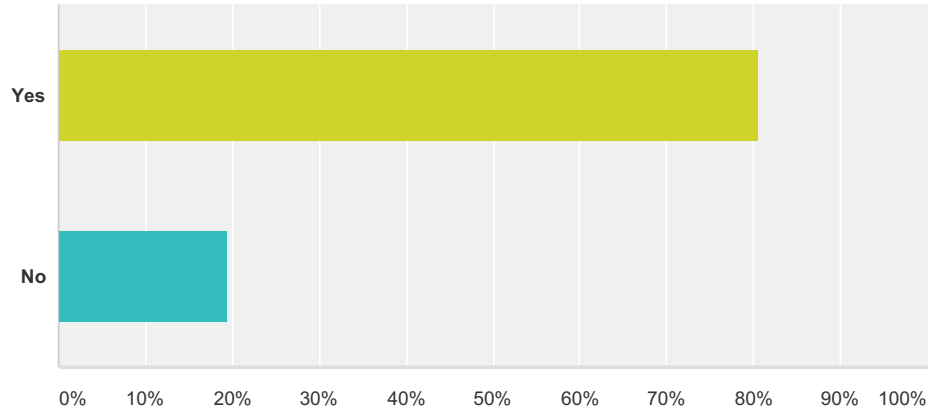


Pediatric Care Coordination Questionnaire

Q1 Has a care coordination position description been established in your office or organization?

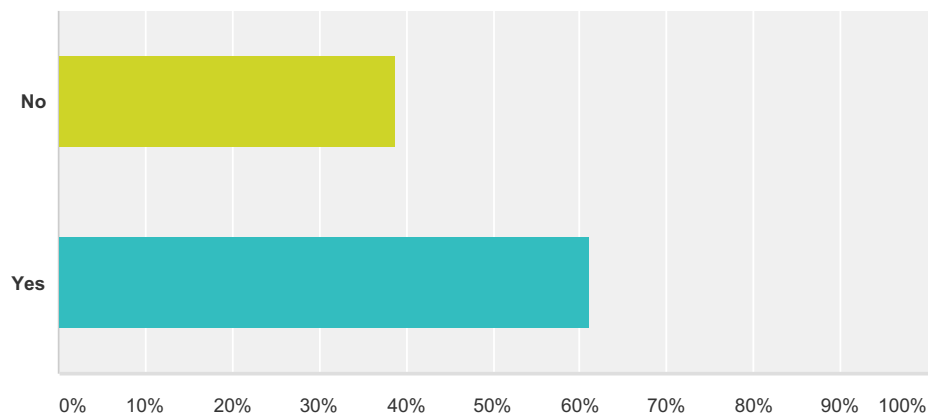
Answered: 36 Skipped: 3



Answer Choices	Responses
Yes	80.56% 29
No	19.44% 7
Total	36

Q2 Are there specific requirements (training, degree, experience) for the position? If so, what are they?

Answered: 36 Skipped: 3



Answer Choices	Responses
No	38.89% 14
Yes	61.11% 22

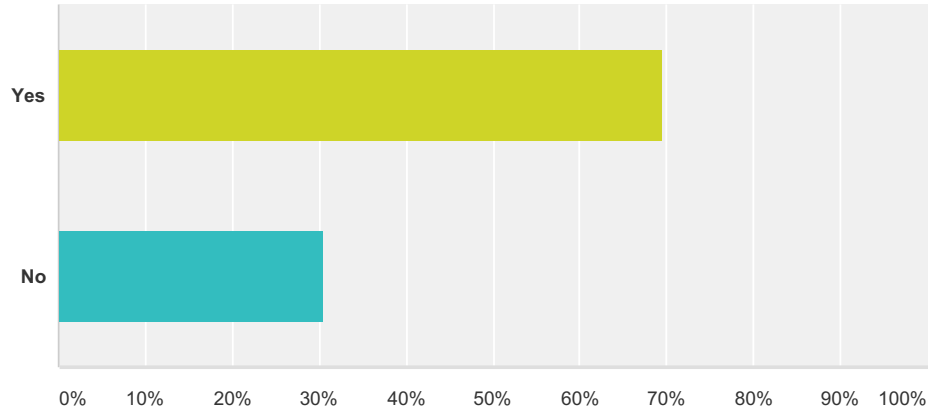
Pediatric Care Coordination Questionnaire

Total

36

Q3 Are care coordination roles and responsibilities clearly articulated?

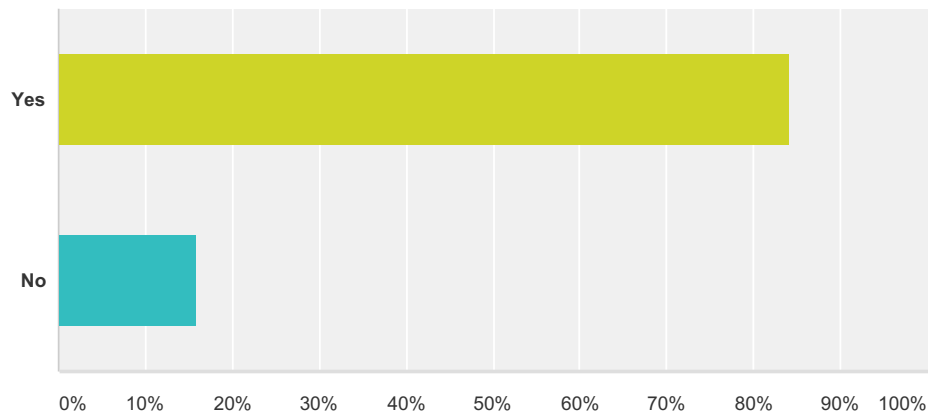
Answered: 36 Skipped: 3



Answer Choices	Responses	
Yes	69.44%	25
No	30.56%	11
Total		36

Q4 Are there principles that guide the practice and care coordination (like, family-centeredness, the medical home model, etc.)?

Answered: 38 Skipped: 1



Answer Choices	Responses	
Yes	84.21%	32
No	15.79%	6

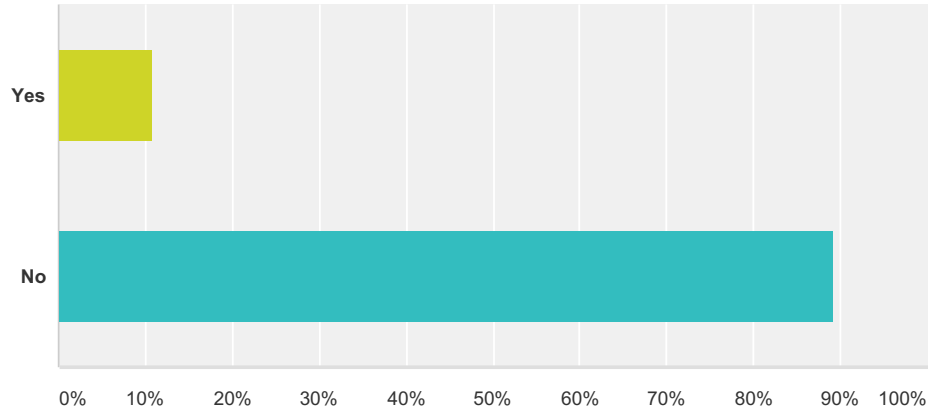
Pediatric Care Coordination Questionnaire

Total

38

Q5 Does your practice bill for any of your activities/services?

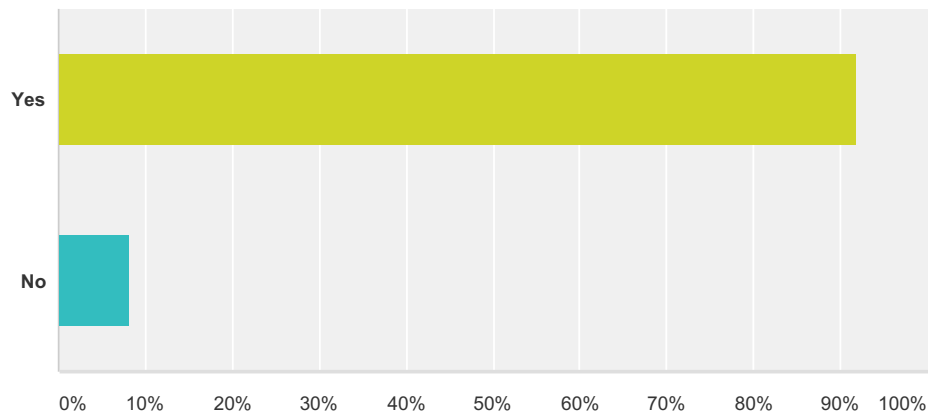
Answered: 37 Skipped: 2



Answer Choices	Responses
Yes	10.81% 4
No	89.19% 33
Total	37

Q6 Comprehensive information about local services and resources?

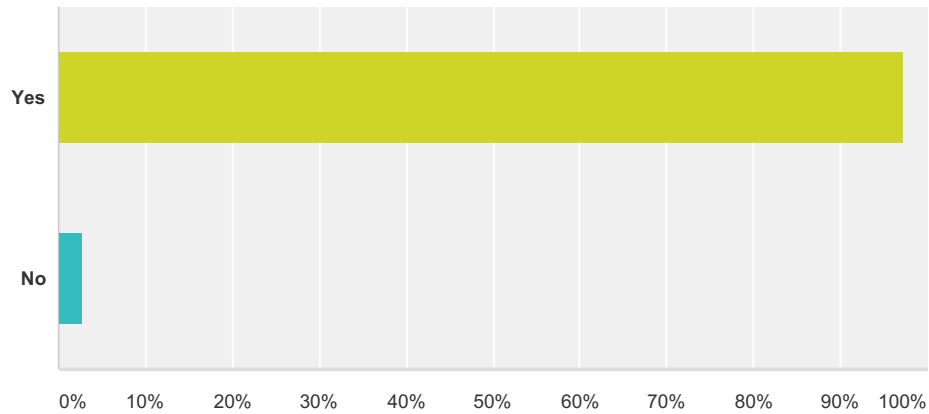
Answered: 37 Skipped: 2



Answer Choices	Responses
Yes	91.89% 34
No	8.11% 3
Total	37

Q7 Assisting patients/families with referrals to specialists, community services, etc.?

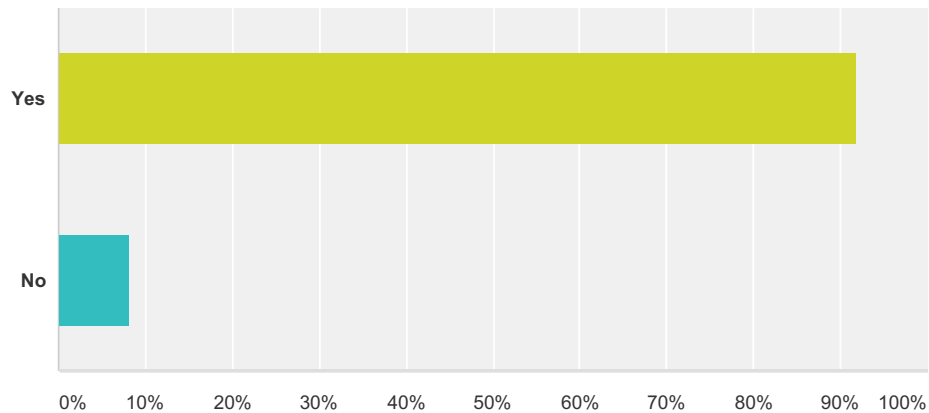
Answered: 37 Skipped: 2



Answer Choices	Responses	
Yes	97.30%	36
No	2.70%	1
Total		37

Q8 Assisting patients/families with orders for special equipment, supplies, services?

Answered: 37 Skipped: 2



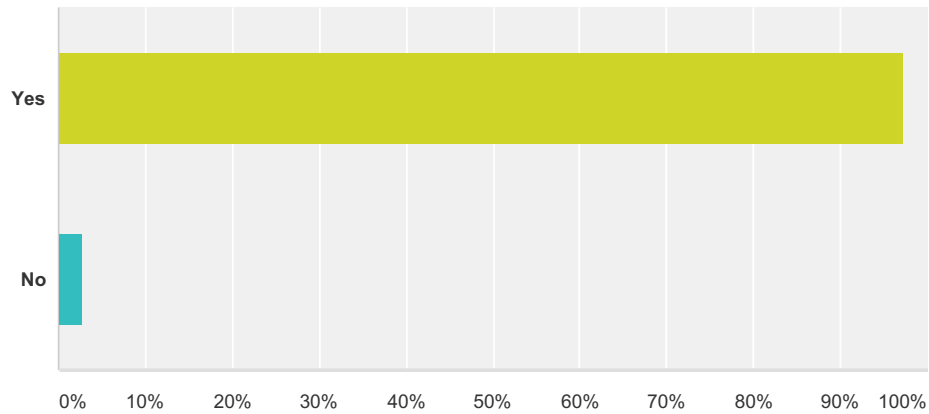
Answer Choices	Responses	
Yes	91.89%	34
No	8.11%	3
Total		37

Q9 Facilitating communication among

Pediatric Care Coordination Questionnaire

clinicians, agencies, and/or organizations?

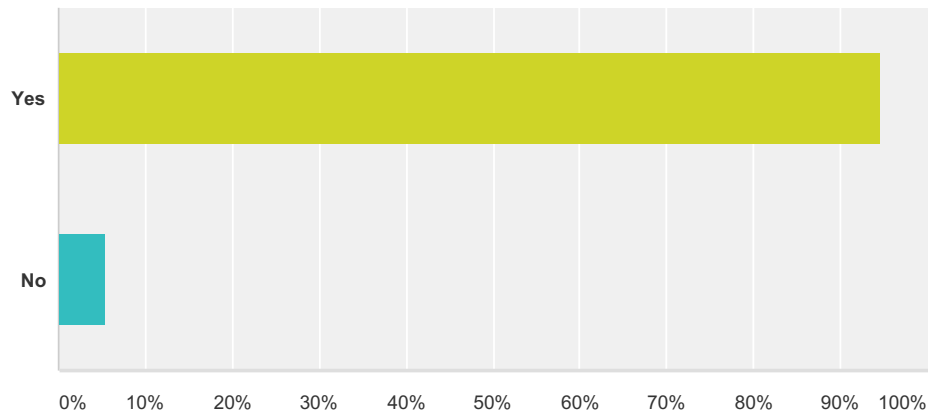
Answered: 37 Skipped: 2



Answer Choices	Responses	
Yes	97.30%	36
No	2.70%	1
Total		37

Q10 Communicating/coordinating with schools around care, accommodations, etc.?

Answered: 37 Skipped: 2

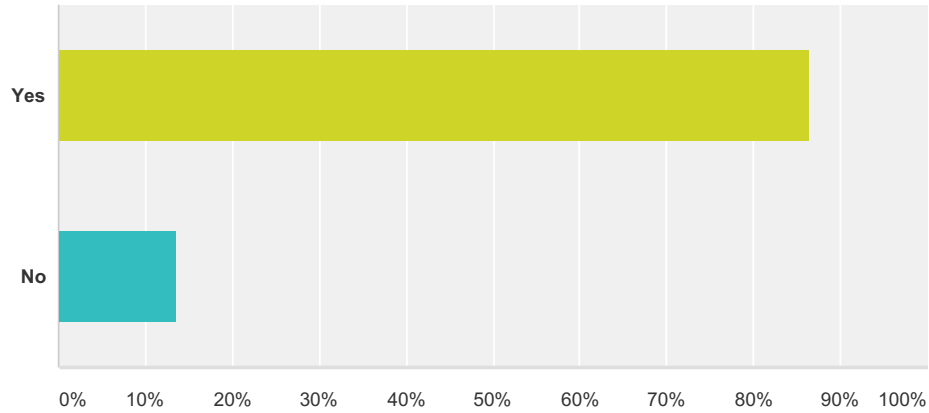


Answer Choices	Responses	
Yes	94.59%	35
No	5.41%	2
Total		37

Q11 Assisting families with insurance or other funding issues?

Pediatric Care Coordination Questionnaire

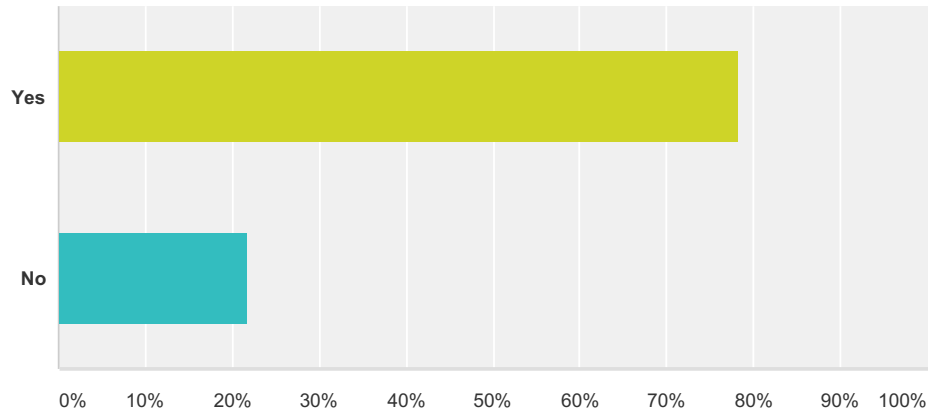
Answered: 37 Skipped: 2



Answer Choices	Responses	
Yes	86.49%	32
No	13.51%	5
Total		37

Q12 Working with insurance-based care managers?

Answered: 37 Skipped: 2

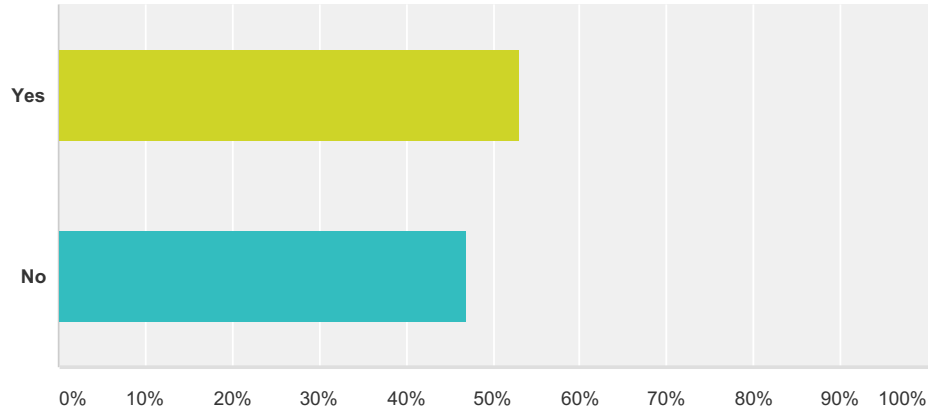


Answer Choices	Responses	
Yes	78.38%	29
No	21.62%	8
Total		37

Q13 Pre-visit calls to help prepare for some patients' visits?

Answered: 34 Skipped: 5

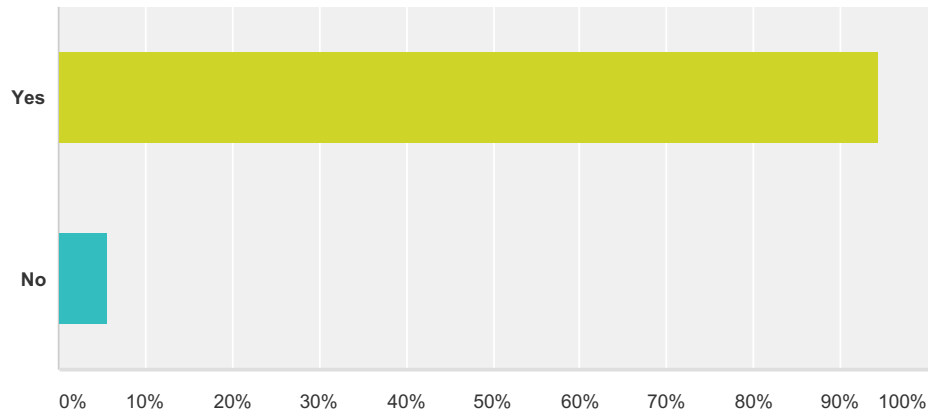
Pediatric Care Coordination Questionnaire



Answer Choices	Responses
Yes	52.94% 18
No	47.06% 16
Total	34

Q14 Identifying and assessing patient/family needs?

Answered: 36 Skipped: 3

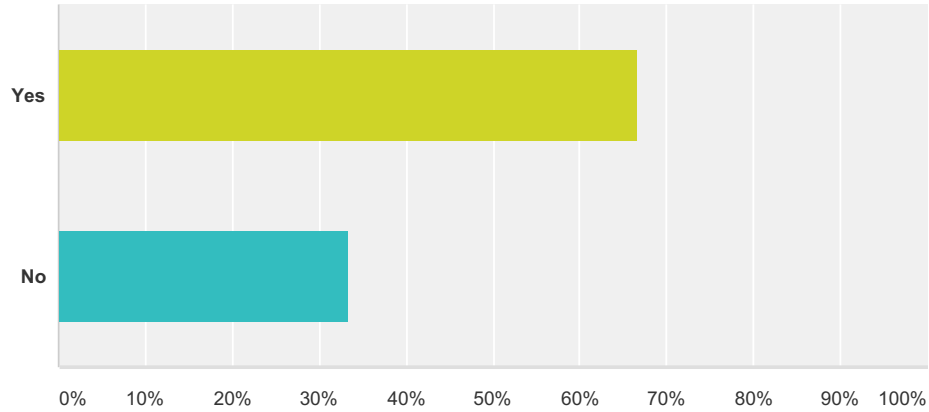


Answer Choices	Responses
Yes	94.44% 34
No	5.56% 2
Total	36

Q15 Assisting with developing and updating care plans for patients?

Answered: 36 Skipped: 3

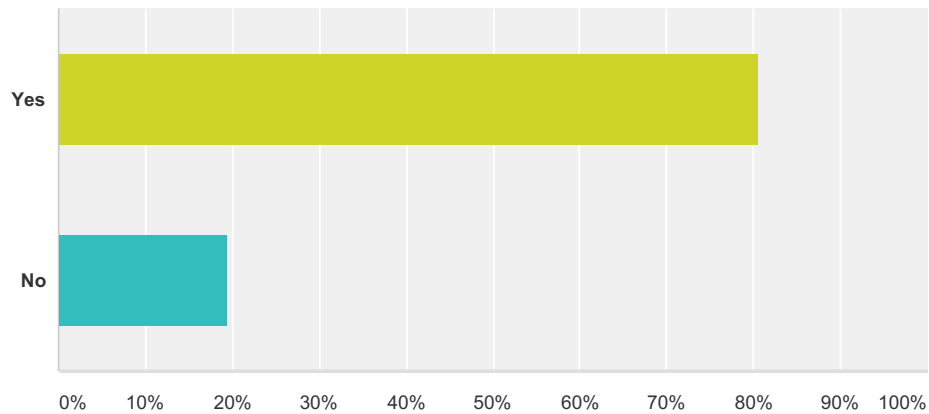
Pediatric Care Coordination Questionnaire



Answer Choices	Responses	
Yes	66.67%	24
No	33.33%	12
Total		36

Q16 Supporting implementation/follow-through on care plans?

Answered: 36 Skipped: 3

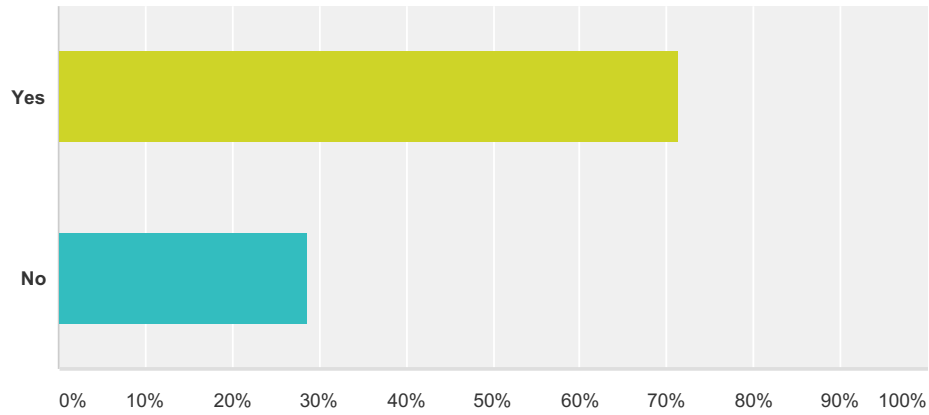


Answer Choices	Responses	
Yes	80.56%	29
No	19.44%	7
Total		36

Q17 Assessing patient/family skills or adherence (e.g., school attendance, physical therapy, inhaler technique, g-tube management, etc.)?

Answered: 35 Skipped: 4

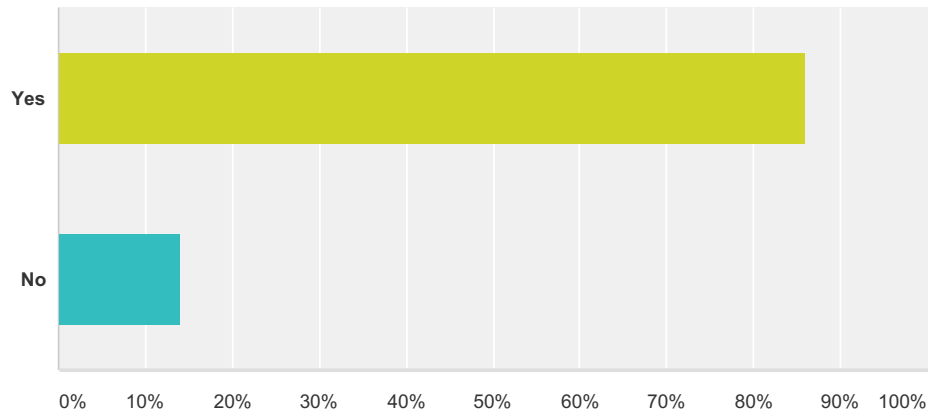
Pediatric Care Coordination Questionnaire



Answer Choices	Responses
Yes	71.43% 25
No	28.57% 10
Total	35

Q18 Contacting patients/families between visits to support and assure their follow-through on care plans or other specific recommendations or plans?

Answered: 36 Skipped: 3

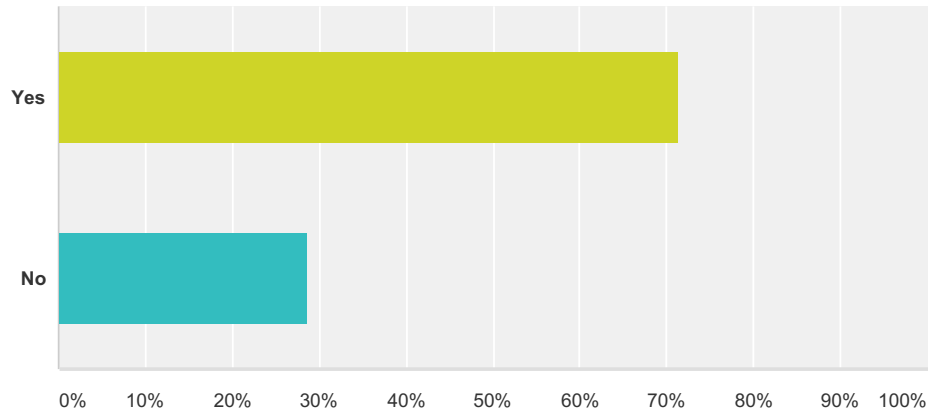


Answer Choices	Responses
Yes	86.11% 31
No	13.89% 5
Total	36

Q19 Finding and sharing information with families about their child's condition, treatment, etc.?

Pediatric Care Coordination Questionnaire

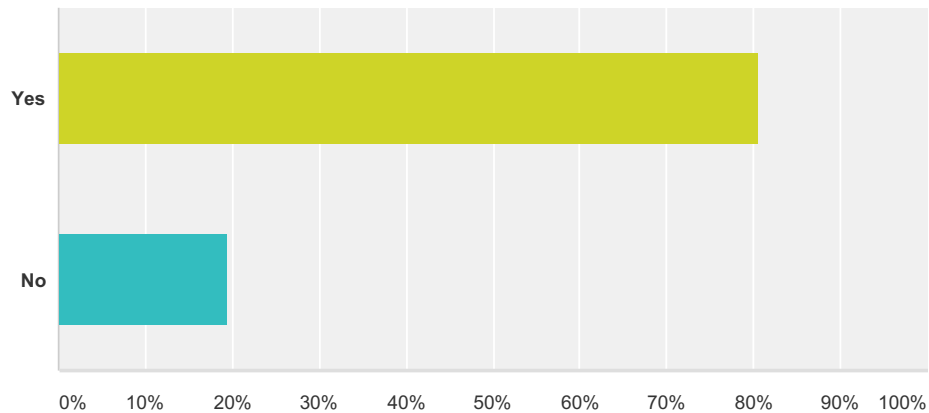
Answered: 35 Skipped: 4



Answer Choices	Responses	
Yes	71.43%	25
No	28.57%	10
Total		35

Q20 Educating and/or counseling patients and families?

Answered: 36 Skipped: 3

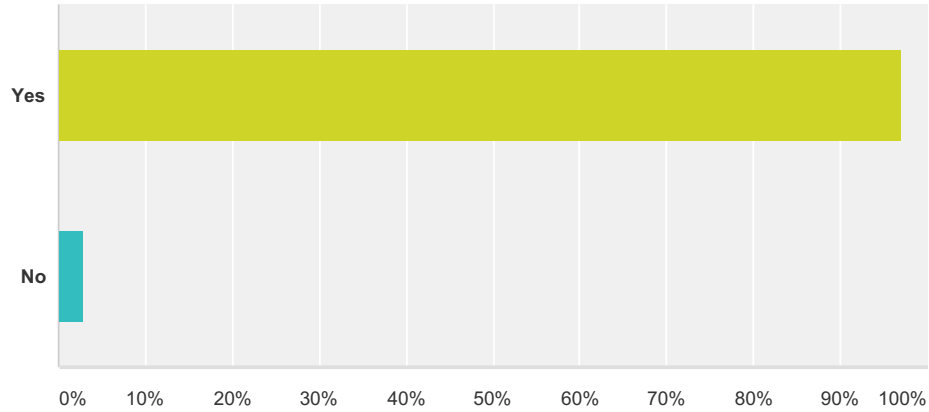


Answer Choices	Responses	
Yes	80.56%	29
No	19.44%	7
Total		36

Q21 Advocating for patients/families?

Answered: 35 Skipped: 4

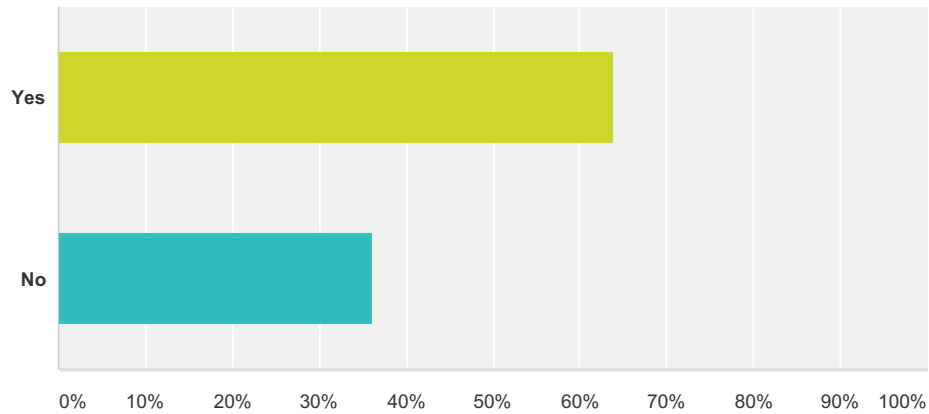
Pediatric Care Coordination Questionnaire



Answer Choices	Responses
Yes	97.14% 34
No	2.86% 1
Total	35

Q22 Drafting letters of medical necessity or other communications from the practice?

Answered: 36 Skipped: 3

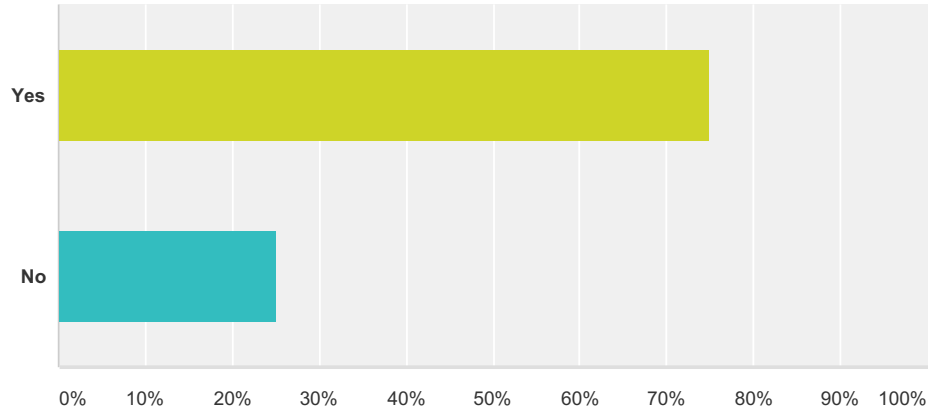


Answer Choices	Responses
Yes	63.89% 23
No	36.11% 13
Total	36

Q23 Tracking down clinical information (referral letters, ED reports, labs, etc.)?

Answered: 36 Skipped: 3

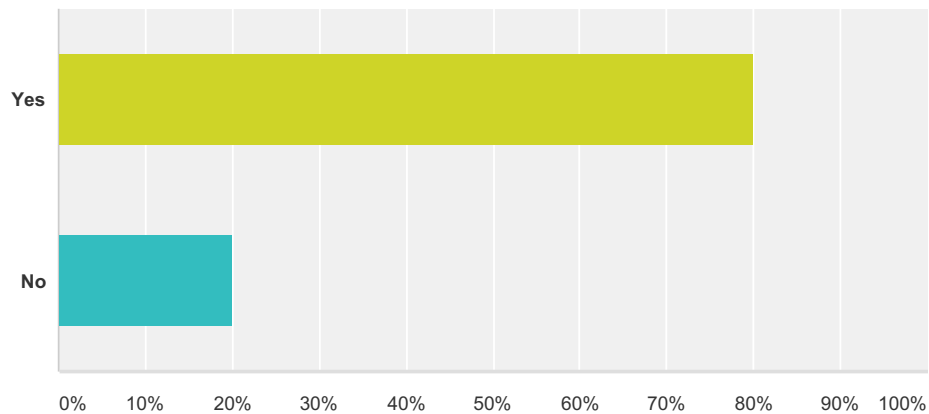
Pediatric Care Coordination Questionnaire



Answer Choices	Responses
Yes	75.00% 27
No	25.00% 9
Total	36

Q24 Tracking referrals to assure follow-through by patient, specialist, and your practice?

Answered: 35 Skipped: 4

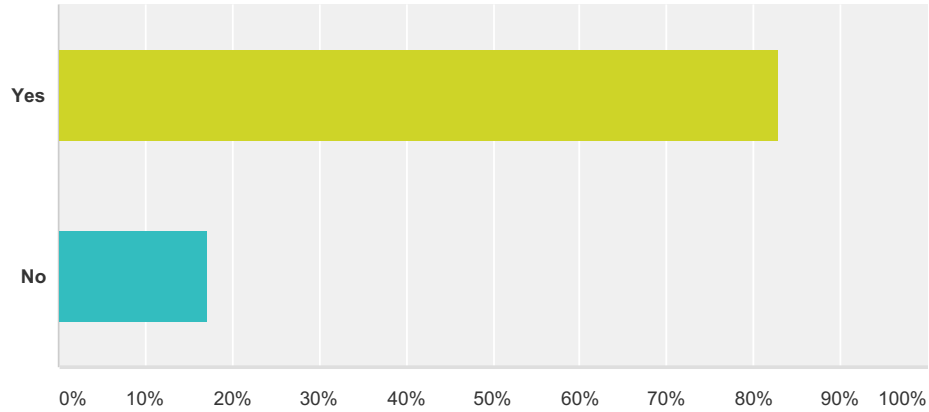


Answer Choices	Responses
Yes	80.00% 28
No	20.00% 7
Total	35

Q25 Participating in and supporting quality improvement efforts/projects?

Answered: 35 Skipped: 4

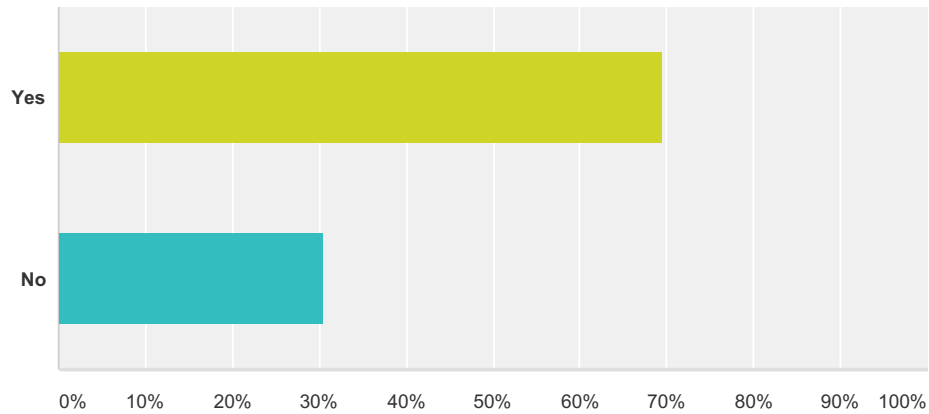
Pediatric Care Coordination Questionnaire



Answer Choices	Responses
Yes	82.86% 29
No	17.14% 6
Total	35

Q26 Maintaining patient registries (e.g., for CYSHCN, asthma, flu shots, etc.)?

Answered: 36 Skipped: 3

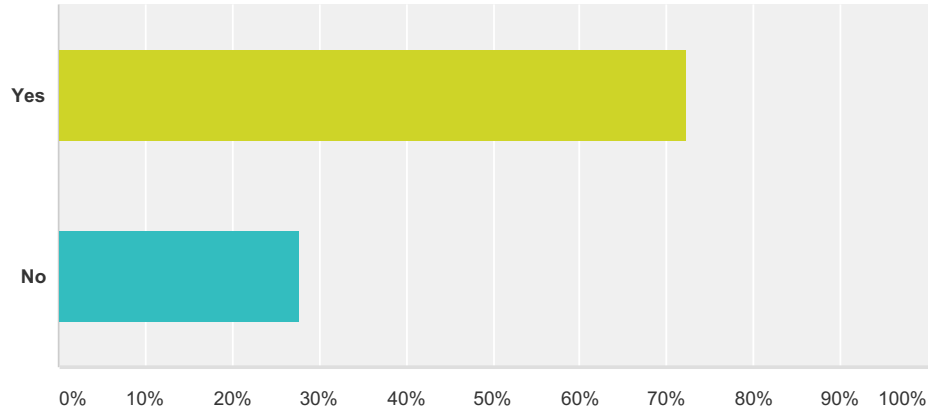


Answer Choices	Responses
Yes	69.44% 25
No	30.56% 11
Total	36

Q27 Documenting care coordination activities in the patient record?

Answered: 36 Skipped: 3

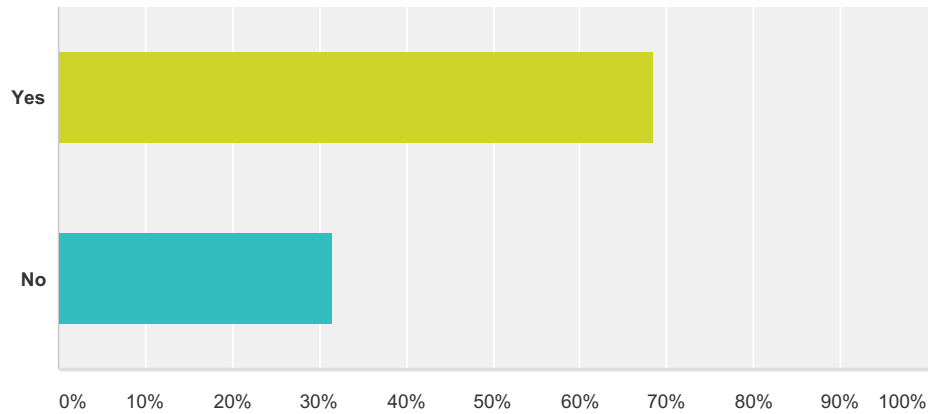
Pediatric Care Coordination Questionnaire



Answer Choices	Responses
Yes	72.22% 26
No	27.78% 10
Total	36

Q28 In person in conjunction with visits to clinicians in the practice?

Answered: 35 Skipped: 4

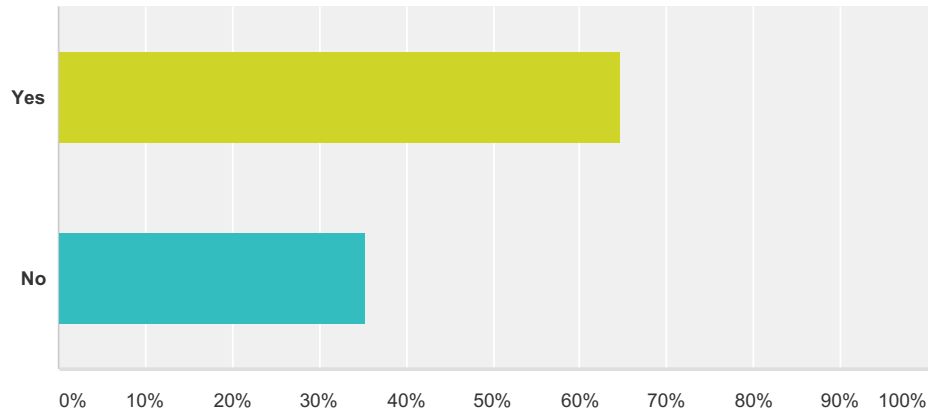


Answer Choices	Responses
Yes	68.57% 24
No	31.43% 11
Total	35

Q29 In person at times when they are not seeing a clinician in the practice?

Answered: 34 Skipped: 5

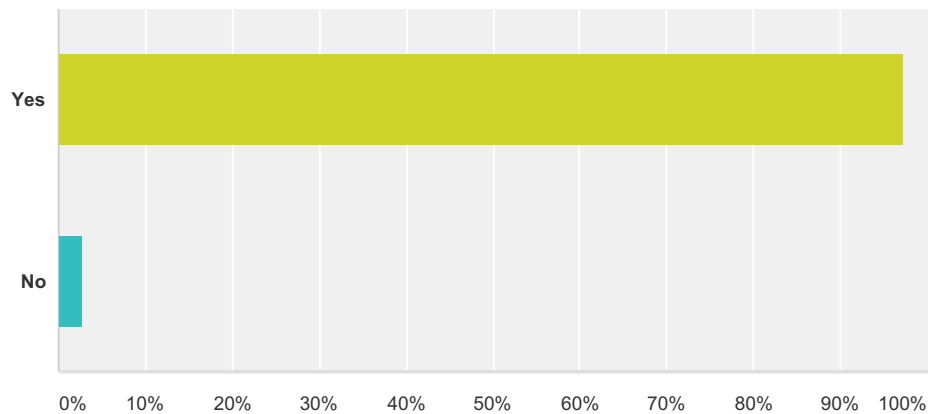
Pediatric Care Coordination Questionnaire



Answer Choices	Responses
Yes	64.71% 22
No	35.29% 12
Total	34

Q30 By phone?

Answered: 36 Skipped: 3

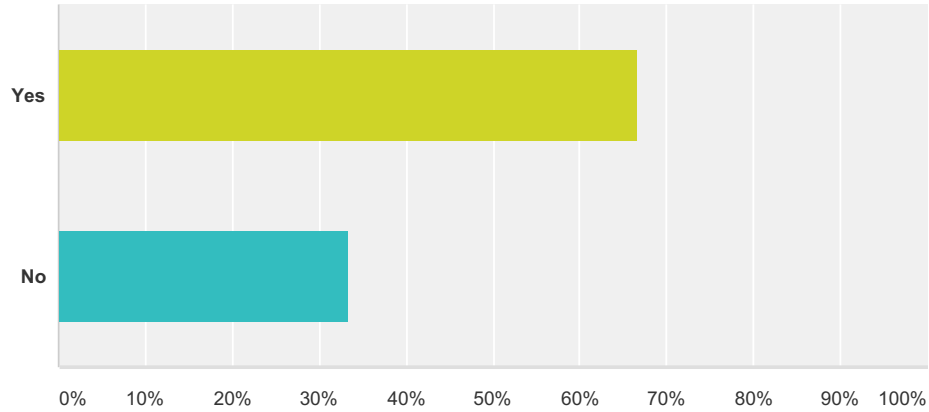


Answer Choices	Responses
Yes	97.22% 35
No	2.78% 1
Total	36

Q31 Through electronic communication (email, text, social media)?

Answered: 36 Skipped: 3

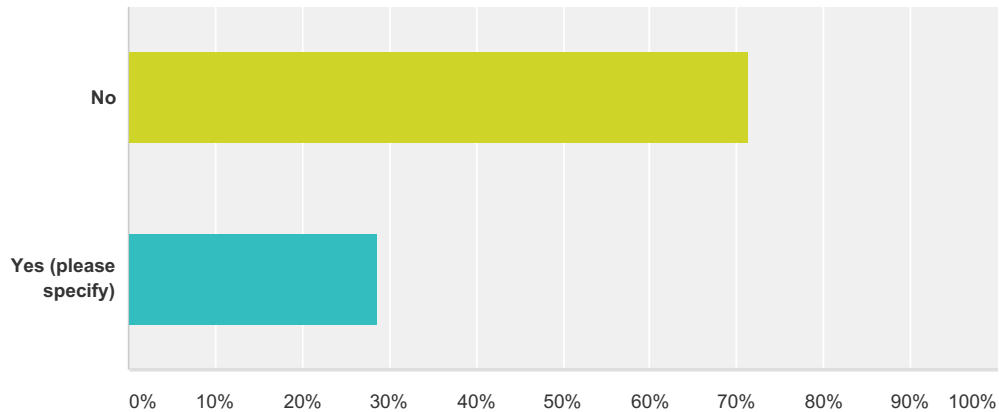
Pediatric Care Coordination Questionnaire



Answer Choices	Responses
Yes	66.67% 24
No	33.33% 12
Total	36

Q32 In other ways?

Answered: 35 Skipped: 4



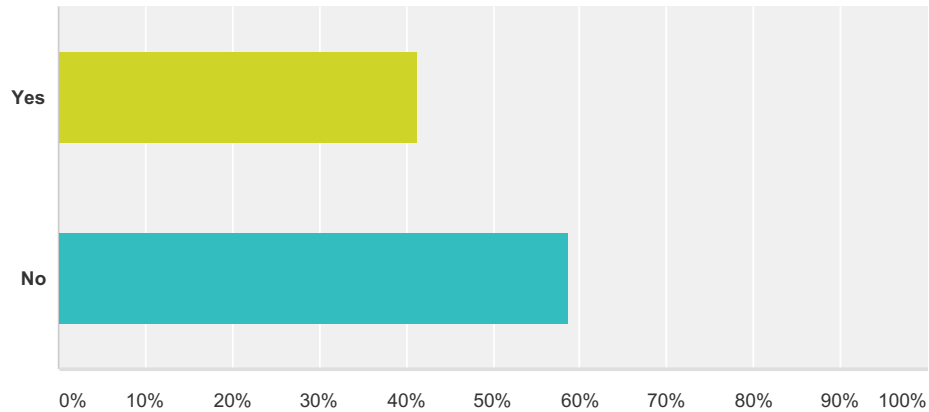
Answer Choices	Responses
No	71.43% 25
Yes (please specify)	28.57% 10
Total	35

Q33 In the past week, roughly how many times have you interacted with a family or someone else on their behalf in your care coordination role?

Answered: 29 Skipped: 10

Q34 Does your practice have a patient portal as part of its electronic health record? If so, do you use that to communicate with patients/families?

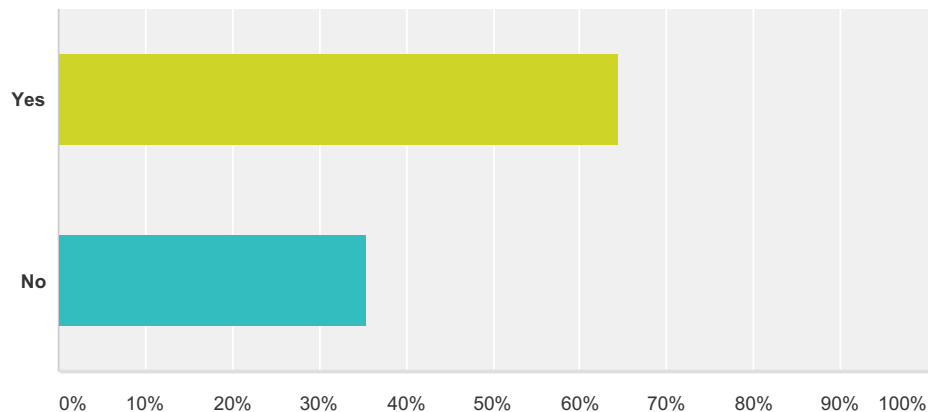
Answered: 29 Skipped: 10



Answer Choices	Responses
Yes	41.38% 12
No	58.62% 17
Total	29

Q35 Does your practice have a secure email system (usually requires the recipient to log in to a secure website)?

Answered: 31 Skipped: 8



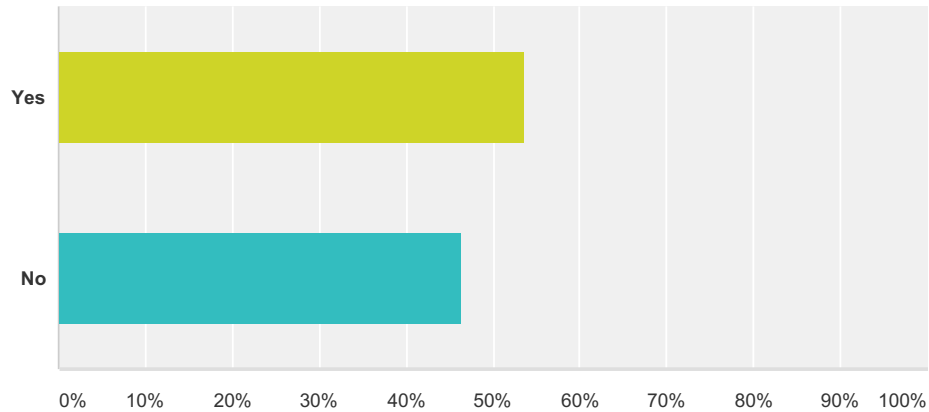
Answer Choices	Responses
Yes	64.52% 20
No	35.48% 11

Total

31

Q36 Are families asked for feedback about their experiences with health services/care coordination?

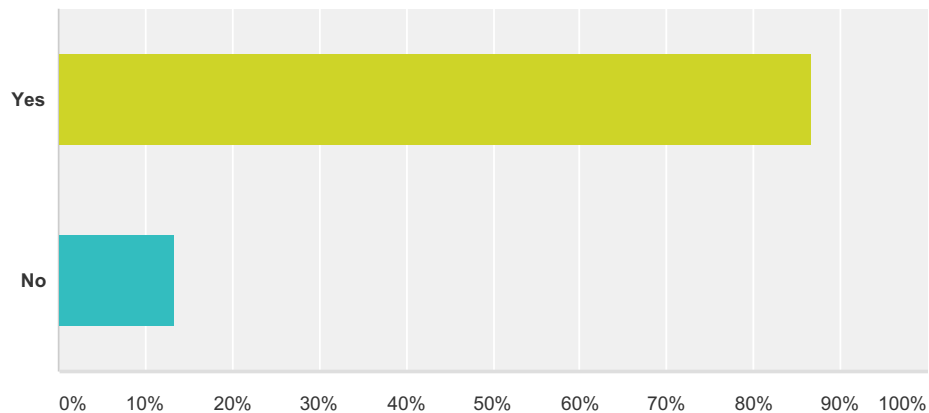
Answered: 28 Skipped: 11



Answer Choices	Responses
Yes	53.57% 15
No	46.43% 13
Total	28

Q37 Do the families you work with know who to contact for care coordination and how?

Answered: 30 Skipped: 9



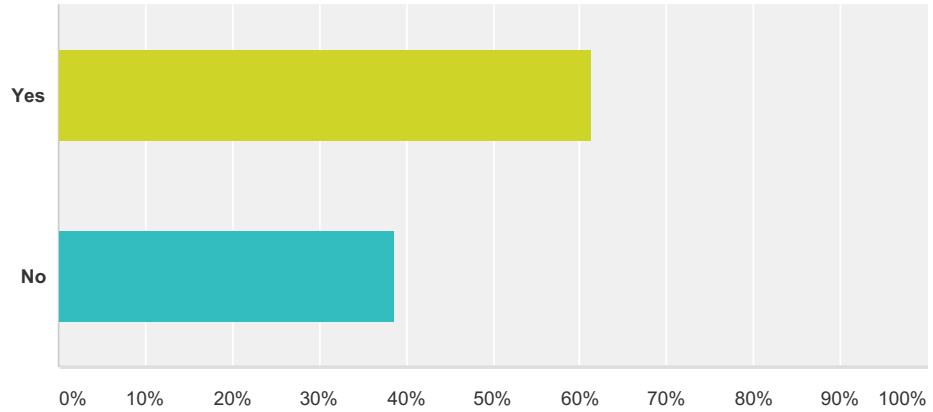
Answer Choices	Responses
Yes	86.67% 26
No	13.33% 4

Total

30

Q38 Does the practice promote your services/availability to families through posters, handouts, newsletters, etc.?

Answered: 31 Skipped: 8

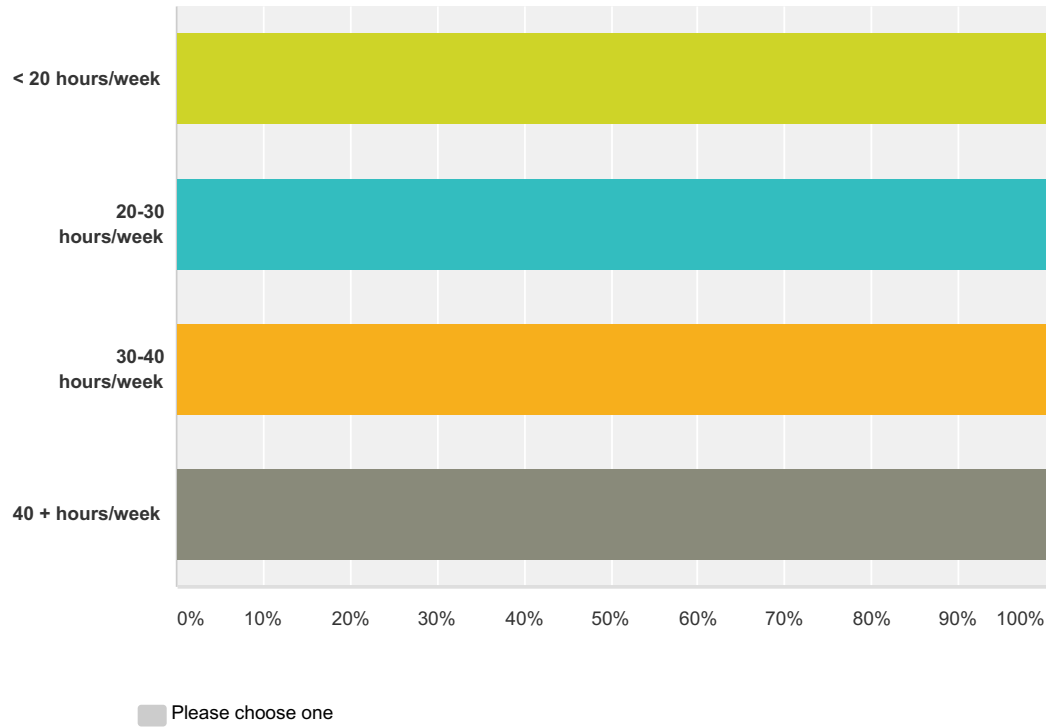


Answer Choices	Responses	
Yes	61.29%	19
No	38.71%	12
Total		31

Q39 Please enter the number of hours per week you work on average.

Answered: 32 Skipped: 7

Pediatric Care Coordination Questionnaire



	Please choose one	Total
< 20 hours/week	100.00% 5	5
20-30 hours/week	100.00% 4	4
30-40 hours/week	100.00% 12	12
40+ hours/week	100.00% 12	12

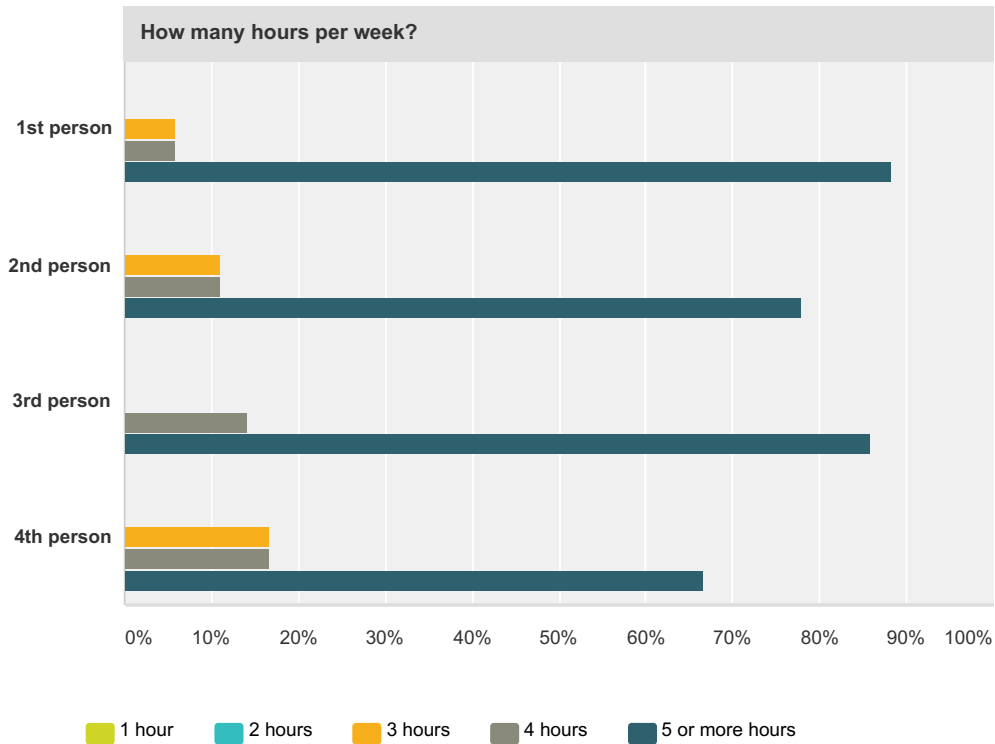
Q40 How much of your time per week in hours is designated for care coordination and associated activities (like UCCCN meetings, self-education, etc.)?

Answered: 26 Skipped: 13

Q41 If you are not the only person in your clinic doing care coordination, please enter the approximate number of hours each spends per week performing those duties.

Answered: 17 Skipped: 22

Pediatric Care Coordination Questionnaire



How many hours per week?						
	1 hour	2 hours	3 hours	4 hours	5 or more hours	Total
1st person	0.00% 0	0.00% 0	5.88% 1	5.88% 1	88.24% 15	17
2nd person	0.00% 0	0.00% 0	11.11% 1	11.11% 1	77.78% 7	9
3rd person	0.00% 0	0.00% 0	0.00% 0	14.29% 1	85.71% 6	7
4th person	0.00% 0	0.00% 0	16.67% 1	16.67% 1	66.67% 4	6

Q42 Please tell us about yourself.

Answered: 28 Skipped: 11

Answer Choices	Responses
Name	100.00% 28
Clinic/Organization	96.43% 27
Role or Title	96.43% 27
Email address	96.43% 27